

Montreal, March 23, 2020

Subject: Stopping the majority of our operations and setting up an emergency service

Dear customers and partners,

Over the past few weeks, we have seen the evolution of the coronavirus (COVID-19) crossing borders and unfortunately to our province. As announced by the Premier of Quebec, François Legault: "Quebec is on pause". Following the government directives announced today, we have the duty to stop the majority of our operations, until April 13. All our sales branches and our Espace Plomberium stores will be closed. This measure will be effective today, Monday, March 23 at the end of the day. The health and well-being of everyone is a priority for Deschênes & Fils.

We will set up an emergency service to meet basic needs. Details of this service will be published on our website at deschenes.ca.

We hope that you, your employees and their families will stay healthy.



Louis-Philippe Tremblay
Vice-président et Directeur Général